

keyfacts

about our insurance services



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MEDICAL INDEMNITY REGISTER

1. The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

2. Whose products do we offer?

We offer medically related malpractice insurance from our underwriters Marketform Limited.

3. Which service will we provide you with?

We will advise and make a recommendation for you after we have assessed your needs for medically related Samaritan act or Non-Samaritan act malpractice insurance.

4. What will you have to pay us for this service?

No fee will be charged for advice given.

You will receive a quotation which will tell you about any other fees relating to any particular insurance policy.

5. Who regulates us?

The Medical Indemnity Register of PO Box 44375, London SW19 8WA is authorised and regulated by the Financial Services Authority. Our FSA Register number is 306201.

Our permitted business is advising on and arranging non-investment insurance contracts.

You can check this on the FSA's Register by visiting the FSA's website www.fsa.gov.uk/register/ or by contacting the FSA on 0845 606 1234.

6. What to do if you have a complaint

If you wish to register a complaint, please contact us:

... in writing Write to Medical Indemnity Register, PO Box 44375, London SW19 8WA

... by phone Telephone +44 (0)208 739 0066

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.